MWAA Police Officers show professionalism and work efficiently as they take on the challenge to maintain smooth operations on roadways that served 24 million passengers in 2017. This police deployment spearheads the newly formed “power shifts,” which are a vital part of the traffic management plan for Project Journey, a $1 billion construction project at Reagan National Airport.

Officers on the “power shifts” dedicate their attention to motorists, and are “not tied to the radio,” said John Damskey, Deputy Chief of Police at the Metropolitan Washington Airports Authority. Instead of awaiting direction from dispatchers, power shifts concentrate on ensuring drivers and passengers keep moving amidst traffic cones and construction barricades. “Remaining flexible in a variety of situations is the name of the game,” he said.

Project Journey is a multi-faceted project at Reagan National that will improve the passenger experience, with New Security Checkpoints at Terminal B/C and a new 14-gate North Terminal concourse that will replace Gate 35X. Construction began in 2017, and in the first year, the biggest impacts will be on the Arrivals roadway in front of Terminal B/C. The first lane closures for the rest of this year began in February, followed by more closures that have potential to increase traffic congestion during peak travel times.

Police at Reagan National are no strangers to high traffic days due to holidays and high travel seasons. Their methods for handling traffic congestion grow with each occurrence as they learn what works the best. “We’re doing this for Project Journey, but we deal with this every Thanksgiving and every May,” which is Reagan National’s busiest travel month, Damskey said. The officers developed methods to anticipate congestion near the terminals and deliver an efficient and coordinated response. They also rely on technology, and the extensive camera system at Reagan National to pinpoint congestion on the airport as it develops. They even turned to computer modeling to determine the optimal placement of electronic signs.

For drivers, Damskey offers this advice: “If you do drive, be patient,” he said. “Come with the understanding of the challenges we have on our roadways.”

We thank customers for choosing Reagan National Airport for air travel and appreciate their patience as we work to make an even better customer experience. Your journey begins with us.

NEW ROUTES

WELCOME PRIMERA AIR TO WASHINGTON DULLES INTERNATIONAL AIRPORT
London Stansted (STN) begins 8/22/18 (5x weekly)
Primera Air offers low-fare service between Washington Dulles and London’s Stansted Airport. The service will be onboard the brand new Airbus A321neo aircraft, featuring Premium Economy and Economy seating. One way fares to London start as low as $199 plus taxes.

IAD
CATHAY PACIFIC
Hong Kong (HKG) begins 9/16/18 (4x weekly)
Cathay Pacific will offer flights connecting Washington Dulles to Hong Kong International Airport using the newest generation of Airbus A350-1000 aircraft.

FRONTIER
Tulsa, OK (TUL) began 4/11/18 (2x weekly)
Frontier Airlines began offering two flights per week connecting Washington Dulles to Tulsa, Oklahoma. Flights depart Dulles International on Wednesday and Saturday at 4:25 p.m.

VOLARIS
San Salvador (SAL) begins 5/17/18 (2x weekly)
Volairis will begin offering two flights per week connecting Washington Dulles to San Salvador, El Salvador.

DELTA
Seattle, WA (SEA) begins 6/8/18 (daily)
Delta Air Lines will begin offering daily flights between Washington Dulles and Seattle, Washington.

UNITED
Vancouver, BC, Canada (YVR) resumes seasonal Saturday flight on 6/9/18
United Airlines will re-start seasonal Saturday only flights between Washington Dulles and Vancouver, BC, Canada.

Shenandoah Valley, VA (SHD) & Greenbrier, WV (LWB) began 4/3/18
United Airlines began twice daily flights between Washington Dulles and the communities of Shenandoah Valley/Staunton, Virginia and Greenbrier/Lewisburg, West Virginia.